

# Direct links to Bank Security Centre and pages

There are occasions where you may need to contact your bank quickly concerning security issues such as:

- You receive an unsolicited email purportedly from your or another bank which could be a phishing attack
- Your credit cards may have been cloned
- Loss or theft of credit cards
- Fraud concerning money having been taken out of your account

Unfortunately we live in a world where a heavy reliance on on-line banking has enabled fraudsters to disrupt the lives of many through on-line fraud and attacks on computers for the purpose of causing misery and inconvenience. This type of "arm-chair" crime is increasing rapidly.

Safe Communities Algarve has put together the following list of bank security centres and pages where you can check for scams that maybe circulating in the bank's names; what to do if you receive a phishing email purportedly from the bank; reporting lost and stolen credit cards and what to do if money may have been taken out of your account without your permission etc. The aim is to help readers by creating a means of direct access where information can be found quickly.

### Allied Irish Bank Security Centre

http://www.aibgb.co.uk/servlet/Satellite?c=GBParent\_P&channel=C001&cid=1267454438720&pagename =GBBusinessPortal%2Fgb main

## Barclays Bank security

http://www.barclays.co.uk/Helpsupport/Security/P1242557966927

Caixa Geral de Depositos – Security Section https://www.cgd.pt/Seguranca/Pages/Seguranca.aspx

### Clydesdale Bank security

http://www.cbonline.co.uk/personal/internet-banking/security/

## Cooperative Bank security pages

http://www.co-operativebank.co.uk/global/security

Halifax Bank security pages

http://www.halifax.co.uk/aboutonline/security/

Lloyds Bank security pages

http://www.lloydsbank.com/help-guidance/online-security.asp?WT.ac=SNHGS1012

**HSBC** Security pages

http://www.hsbc.co.uk/1/2/customer-support/online-banking-security

Millennium Bank security pages

http://ind.millenniumbcp.pt/pt/Particulares/seguranca/Pages/welcomepage.aspx

Montepio On-line security tips

http://www.montepio.pt/SitePublico/pt\_PT/particulares/montepio24/seguranca.page

Nat West Bank Security Centre

http://personal.natwest.com/global/security-centre.html

Nationwide security pages

http://www.nationwide.co.uk/internetbanking/onlinesecurity/onlinesecurity.htm

**RBS Security Centre** 

http://personal.rbs.co.uk/personal/security-centre.html

Santander security pages

http://www.santander.co.uk/csgs/Satellite?c=Page&canal=CABBEYCOM&cid=1237899705881&empr=Abbeycom&leng=en GB&pagename=Abbeycom%2FPage%2FWC ACOM TemplateY2

TSB security pages

http://www.tsb.co.uk/security.asp

Yorkshire Bank security pages

http://www.ybonline.co.uk/personal/internet-banking/security

If your bank has not been listed please inform Safe Communities Algarve for its inclusion.

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